Asset Protection Division 14755 North Outer Forty, Ste 400 St. Louis, MO 63017 636-536-5600 / 800-950-6060

From the office of: Mark S. Meyer Director of ESC 636-536-5683 or 800-950-6060 x 5683 FAX: 636-536-5740 mark.meyer@protective.com

BULLETIN

Mileage Plus / Select / VIP: #14

DATE: 12 / 19 / 11

SUBJECT: **Texas** State Change (Effective January 1st, 2012)

The Texas cancellation language in the state amendment section has been amended. Amendments include changing the free look period stipulations, prorating the refund if the administrator cancels the contract less any claims paid and removing prior written notice of cancellation if Administrator cancels a contract because of fraud.

As a result please destroy your designated inventory by program (Mileage Plus / Select and or VIP) respectively and re-order as follows:

Mileage Plus:

- <u>Destroy</u>: PLC-701 (Prefix MPP00)
- <u>Order</u>: PLC-701: with the (1/12) date in the upper right hand corner (Same-Prefix MPP00)
- <u>Destroy</u>: PLCTY-701 Prefix MPPTY
- <u>Order</u>: PLCTY-701 with the (1/12) date in the upper right hand corner (Same-Prefix MPPTY)

Please contact your Protective representative and or Customer Relations at 800-670-6032 to re-order accordingly.

SELECT (SEE NEXT PAGE)

Protective group of companies: Acceleration National Service Corporation / First Protection Corporation First Protection Corporation of Florida / Lyndon-DFS Administrative Services, Inc. / Lyndon Property Insurance Company Lyndon Administrative Services / National Warranty of Florida, Inc. / Prizm Administrative Services of Wisconsin, Inc. Protective Administrative Services, Inc. / Protective Life Insurance Company / The Advantage Warranty Corporation Warranty Business Services Corporation / Western Diversified Services, Inc. / Western General Dealer Services, Inc. WG Dealer Services / Western General Warranty, Inc. / Western General Warranty Corporation

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Select:

- <u>Destroy</u>: PLC-705 Prefix SELNP
- <u>Replace</u>: PLC-705 with the (1/12) date in the upper right hand corner (Same-Prefix SELNP)
- <u>Destroy</u>: PLC-706: Prefix SELUP
- <u>Replace</u>: PLC-706 with the (1/12) date in the upper right hand corner (Same-Prefix SELUP)
- <u>Destroy</u>: PLC-712: Prefix SPNGO
- <u>Replace</u>: PLC-712 with the (1/12) date in the upper right hand corner (Same-Prefix SPNGO)
- <u>Destroy</u>: PLCTY-705: Prefix SPNTY
- <u>Replace</u>: PLCTY-705 with the (1/12) date in the upper right hand corner (Same-Prefix SPNTY)
- <u>Destroy</u>: PLCTY-706: Prefix SPUTY
- <u>Replace</u>: PLCTY-706 with the (1/12) date in the upper right hand corner (Same-Prefix SPUTY)

Please contact your Protective representative and or Customer Relations at 800-670-6032 to re-order accordingly.

VIP: (SEE NEXT PAGE)

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<u>VIP</u>:

- <u>Destroy</u>: PLC-700: Prefix VIP00
- Replace: PLC-700 with the (1/12) date in the upper right hand corner (Same-Prefix VIP00)
- Destroy: PLC-704: Prefix WRAPO
- Replace: PLC-704 with the (1/12) date in the upper right hand corner (Same-Prefix WRAPO)
- Destroy: PLC-708: Prefix VPWON
- Replace: PLC-708 with the (1/12) date in the upper right hand corner (Same-Prefix VPWON)
- Destroy: PLC-709: Prefix WRPWN
- Replace: PLC-709 with the (1/12) date in the upper right hand corner (Same-Prefix WRPWN)
- Destroy: PLC-710: Prefix VIPGM
- Replace: PLC-710 with the (1/12) date in the upper right hand corner (Same-Prefix VIPGM)
- Destroy: PLC-711 (03/08) (Rev. 1/10) Prefix WRPGM
- Replace: PLC-711 with the (1/12) date in the upper right hand corner (Same Prefix WRPGM)

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- Destroy: PLCTY-708: Prefix VIPTY
- Replace: PLCTY-708 with the (1/12) date in the upper right hand corner (Same-Prefix VIPTY)
- Destroy: PLCTY-709: Prefix WRPTY
- Replace: PLCTY-709 with the (1/12) date in the upper right hand corner (Same-Prefix WRPTY)

Please contact your Protective representative and or Customer Relations at 800-670-6032 to re-order accordingly.