

(additional benefits continued)



### 24 x 7 Concierge Services:

- RV Technical Assistance
- Repair Facility Locator Service
- Concierge Services Include:
  - ATM, business, historical site, pet care provider, shopping center, pharmacy, hospital, emergency care and RV storage facility locator
  - Reservations for car rentals, hotels and restaurants
  - Golf tee time reservations and course referrals
  - Emergency return travel arrangements
  - Turn-by-turn driving directions
  - Traffic reports and road closings
  - Campground referrals
  - Wireless device assistance
  - Ticket coordination for theaters, movies and sporting events
  - Weather reports
  - Local activities calendar

\*All benefits are subject to maximum reimbursement limits. Certain additional benefits may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.

### More reasons to choose XtraRide®:



**Deductible Reduction** - \$25 deductible reduction if motor home is returned to selling dealer for repairs.



**Manufacturer's Deductible** - Reimbursement of up to \$100 per occurrence if a covered repair would also be covered by the manufacturer warranty.



**Transferable Coverage** - All the benefits and coverages of your service contract are fully transferable to a subsequent private owner (subject to qualification and transfer fees).



**Repair Services** - Repairs can be performed by the dealer who sold you the service contract or at most authorized repair facilities in the United States and Canada.



**Customer I.D. Cards** - You will receive two wallet-size I.D. cards after the purchase of your service contract.



**Claims Assistance** - You will have access to a claims specialist to assist you should a covered mechanical breakdown occur.



## Protect Tomorrow. Embrace Today.™

At Protective Asset Protection, our vision is to be the most respected global market leader of consumer asset protection products. Our mission is to help customers find the security they need, enabling them to protect tomorrow and embrace today. We look forward to the opportunity to provide you with greater peace of mind.

For inquiries please contact:  
P.O. Box 770  
Deerfield, IL 60015-0770

Claims: 888 756 5529  
Emergency Road Side Assistance, Concierge Services  
and Tire & Wheel Assistance: 866 815 5207  
All other inquiries: 800 323 5771

The XtraRide® service contract program is administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service contract program is administered by The Advantage Warranty Corporation, contact information above. Florida Certificate of Authority #60071.

An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

XRMHB (6/13)



## Protect Tomorrow. Embrace Today.™



Protection for New and Pre-Owned Motor Homes



## Protect Tomorrow. Embrace Today.™

XtraRide® provides you the peace of mind of knowing you are protected against the cost of mechanical breakdowns and includes valuable additional benefits.

### XtraRide® includes the following additional benefits\*:

Coverage begins day one. No deductible required.



**Sign & Drive Towing/Road Service** - All benefits are extended to the towed vehicle. Please see your coverage booklet for details. Emergency Road Service Includes:

- Jump Start
- Spare Replacement
- Fuel Delivery
- Lock-Out Service



**Service Call** - Reimbursement for service call expenses incurred due to a covered repair.



**Rental Vehicle** - Reimbursement for a rental vehicle while motor home is being repaired.



**Travel Expenses** - Reimbursement for meals and lodging expenses incurred due to a covered repair.



**Food Spoilage** - Reimbursement for the loss of food and beverage incurred due to a covered repair.



**Fuel/L.P. Gas** - Reimbursement to replace fuel lost due to a covered repair.
























**Pet Benefit** - Reimbursement for pet removal, transporting, handling and boarding expenses due to a covered repair (applies to domestic animals and horses).



**Emergency Transportation** - Reimbursement when a covered repair is delayed more than three days.

# XtraRide® Platinum Coverage

Protects All Component Groups\*

-  Engine
-  Transmission/Transfer Case
-  Drive Axle
-  Suspension
-  Steering
-  Cooling/Heating System
-  Leveling Jack System
-  Slide-Out Room
-  Fuel
-  Brakes
-  Air Conditioning/Heating/Ventilation
-  Electrical
-  Electronic High Tech
-  Chassis Frame
-  Auxiliary Powerplant/Power Steps
-  Water Heater
-  Waste System
-  Fresh Water System
-  Range/Oven
-  L.P. Gas
-  Refrigerator/Freezer

## Motor Home Average Repair Costs



Repair cost estimate based on Protective's internal adjusted claims data. (2012)

The following is just a sampling of the many components covered under the XtraRide® Platinum Coverage Program:

- Assistive Devices
- Automatic Traction Control
- Automatic Winterizing Systems
- Awning Mechanism, Hardware, Motor, and Wind Sensor
- Back-Up Alarm (factory installed)
- Brake Clips, Retainers, Calipers, Pedal Rod and Linkage
- CD Changer (factory installed)
- Ceiling Fan (motor only)
- Computer and Control
- Dishwasher
- DVD Player (factory installed)
- Electric Fireplace
- External Barbecue
- External Entertainment System
- Fuse Panel (except fuses)
- Garbage Disposal
- All Automatic Electrical Switches
- Jacobs Brakes (Jake Brakes)
- Lumbar Motor in Power Seat
- Majic Beds
- Navigational Systems (factory installed)
- Night Vision and Infrared Thermal Imaging
- Outside Shower System (metal only)
- Phone Jacks and Power Cord
- Plasma/LCD TV (factory installed)
- Power Seat System
- Exterior Door (broken metal only)
- Roof TV Antenna and Head
- Satellite Radio
- Satellite System
- Security Systems (factory installed)
- Sleep Number Beds
- Steering Assembly
- Thermostat
- Tire Pressure Monitor
- Trash Compactor
- Washer/Dryer
- Weather Center (factory installed)
- Web TV (factory installed)
- Wheel Hubs
- Windshield Wiper Arms, Control Module, Motor and Linkage

# XtraRide® Optional Coverage Programs

## Tire & Wheel Program\*

The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes\*\*

\*This program may not be available in some states due to state law restrictions. See coverage booklet for exact terms, coverage and exclusions.  
\*\*You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

## Consequential Failure Program\*

Protect against the cost for repair or replacement of additional parts that are damaged due to the mechanical breakdown of a covered part.



\*See coverage booklet for exact terms, coverage and exclusions.